

# Safety Alert 029

Title: Intergas HRE 36/40 & HRE 40SB Front plate Seal Upgrade

Date issued: 28 February 2019

***This Safety Alert provides guidance to Gas Safe Registered businesses/engineers about a product safety concern related to Intergas products HRE 36/40 and HRE 40SB.***

## Introduction

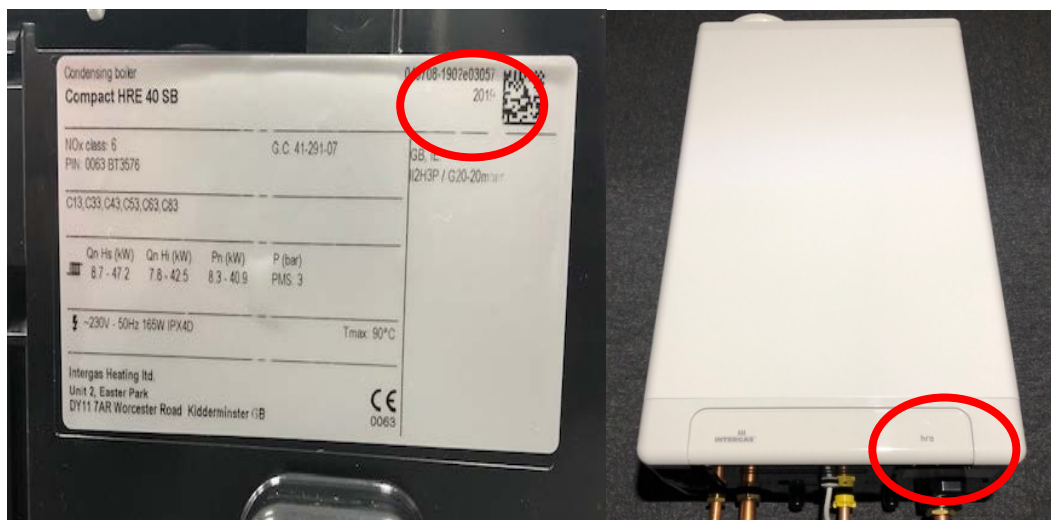
Gas Safe Register has been advised by the manufacturer, Intergas, of a safety concern relating to the HRE 36/40 and HRE 40SB boilers.

The HRE 36/40 & HRE 40SB products have had a front plate seal upgrade to improve longevity which has been identified as a safety concern.

## Affected Serial Numbers

For safety reasons all boilers produced within serial batch numbers **1210g09094** to **1611e17513** must be upgraded with the new Viton black seal.

For identification purposes the serial number can be found underneath the boiler as shown below.



## Front plate seal

The front plate seal has been upgraded from the red seal to the new black seal. The part number for the new black seal is 620274.



## What do I need to do if I own, use or service one of these boilers?

Please contact Intergas to check if this seal has already been replaced or if necessary make an appointment for an Intergas engineer to attend.

Where the integrity of the front plate seal has been affected the current Gas Industry Unsafe Situations Procedure (GIUSP)<sup>(1)</sup> should be implemented and the appropriate actions and warning notices/labels completed and issued.

The Intergas Technical & Service Department can be contacted on 01527 888000 or email: [service@intergasheating.co.uk](mailto:service@intergasheating.co.uk)

### Bibliography

(1) *IGEM/G/11 - Gas Industry Unsafe Situation Procedure*

**Note:** Gas Safe Register Technical Bulletins and the Legislative, Normative & Informative Document List can be viewed at: <https://www.gassaferegister.co.uk/sign-in> - login and visit the Technical Information area

-o0o-